

Android customer manual

Content

1 Foreword.....	- 1 -
2 Install Guide.....	- 1 -
3 Login interface.....	- 1 -
4 List.....	- 1 -
4.1 Add Camera.....	- 2 -
5 Video Mode.....	- 3 -
6 Settings.....	- 3 -
6.1 Access management.....	- 3 -
6.2 Network Settings.....	- 4 -
6.3 Device information.....	- 4 -
6.4 Parameter settings.....	- 5 -
6.4.1 Video quality.....	- 5 -
6.4.2 Frequency setting.....	- 6 -
6.4.3 Screen rotate.....	- 6 -
6.4.4 Chrominance.....	- 6 -
6.4.5 Time setting.....	- 6 -
6.4.6 Alert settings.....	- 7 -
6.4.7 SD-Card store plan.....	- 7 -
6.4.8 Initialization settings.....	- 8 -
7 Live View.....	- 8 -
8 File viewer.....	- 8 -
9 More.....	- 9 -
9.1 View message.....	- 9 -
9.2 About Danale.....	- 9 -
10 FAQ.....	- 10 -

1 Foreword


Thank you very much for choosing our products. We will wholeheartedly provide the best service for you. If you have any questions or requests, please feel free to contact with our technical support.

This manual is for the mobile customer of “**Android Danale**”. It is used to teach the users how to install the software on the iPhone and how to use the cell phone monitoring software. With our irregular update to optimize the software performance or introduce new features, it is possible that part of the instruction screen-shots are different with what you are actually using. We will update the new version of user manual without prior notice.

There may be technical inaccuracies or typographical errors in the user manual. We sincerely hope you can give us valuable feedbacks, and we will try our best to enrich and improve it. Thank you for your support.

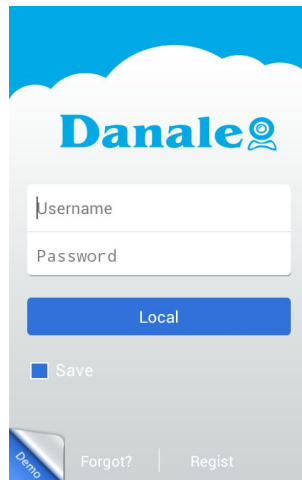
2 Install Guide

Search and install “Danale” on line from App store. After finish installing, you will see

this icon  on the main interface of iPhone.

3 Login interface

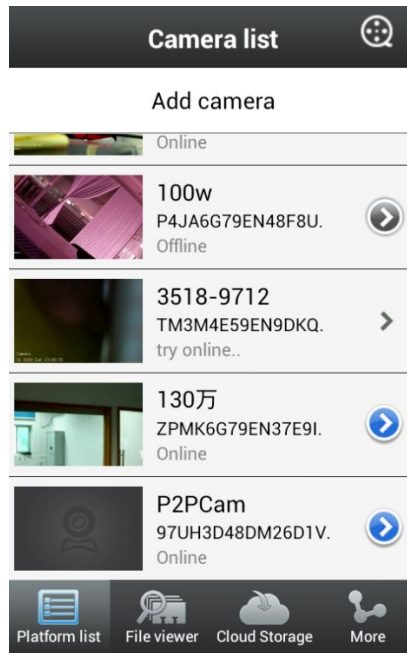
Open the software, and you will see the Login interface, as is shown in the following figure:



Please sign in first, then input username and password, click Login, you will enter the “List” interface.

4 List

As is shown in the following figure:



4.1 Add Camera

Click “add camera”,you will see the following picture:

Edit the camera name,input the username,pwd,you can input the camera ID manually or scan the QR code directly,as is shown in the following picture:



When scan successfully,it will auto show the camera ID,see bellow picture:

back
Add camera
finish

Camera info


Name	P2PCam
Camera ID	12IJ4E59EN8CJJ2D52
Password	

Scan QR code
>

LAN Device
>

You also can select the SN of the camera in the LAN Device list,edit the camera Name and password,then click “finish” to finish and save it.

5 Video Mode

Click  to set the Video Mode,you will see the following picture:

i
Video stream


Auto
☒

HD
☐


SD
☐

ok
cancel

6 Settings

Click  to set the IPC.As is shown in the following picture:

back
Setting



admin
A27P7H816F48FUIZ.

Message notification
☐

Access management
>

Network settings
>

Parameter settings
>

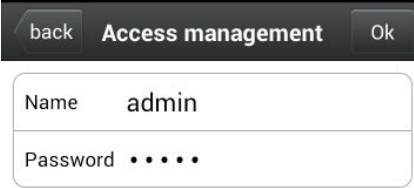
Setting
>

Device information
>

6.1 Access management

Here you can edit the device name,username and pwd,as is shown in the following


picture:



The screenshot shows a mobile application interface for 'Access management'. At the top, there is a dark header bar with a 'back' button on the left, the title 'Access management' in the center, and an 'Ok' button on the right. Below the header, there are two input fields. The first field is labeled 'Name' and contains the text 'admin'. The second field is labeled 'Password' and contains five dots, indicating a masked password.

6.2 Network Settings

Here you can set WIFI or LAN according to your need,as is shown in the following picture:



This block contains three screenshots of the network settings interface. The first screenshot shows the 'Network settings' screen with a dark header bar containing 'back', 'Network settings', and 'Ok' buttons. Below the header, there are two options: 'Wireless network' and 'LAN', each with a right-pointing arrow. The second screenshot shows the 'WiFi List' screen with a dark header bar containing 'back' and 'WiFi List' buttons. Below the header, there are two entries: 'WifiAp 1' and 'WifiAp 2', each with a blue Wi-Fi icon to its right. The third screenshot shows the 'LAN' configuration screen with a dark header bar containing 'back', 'LAN', and 'Ok' buttons. Below the header, there are four sections. The first section is 'Address Type' with 'Static IP' and a right-pointing arrow. Below it are three rows: 'IP address' with '192.168.0.110', 'Netmask' with '255.255.255.0', and 'Gateway' with '192.168.0.1'. The second section is 'Dns Type' with 'Static DNS' and a right-pointing arrow. Below it are two rows: 'Dns1' with '8.8.8.8' and 'Dns2' with '4.4.4.4'. The third section is 'Http Port' with '80'.

6.3 Device information

Here you can view the basic information of the IPC,as is shown in the following picture:

back
Device information

Device information

SN	dlfjalfijij
MAC	11.22.33.44
Name	测试001
Version	DEv--0001
Type	ipc
Owner	danale


Store information


Channels	1
All space	128m
Free space	64m


6.4 Parameter settings


Here you can set some parameters of the IPC,as is shown in the following picture:


back
Parameter settings



Video quality
>



Frequency setting
>



Screen rotate
>


Chrominance
>


Time setting
>


Alert settings
>

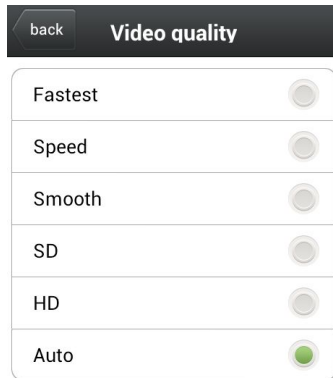

SD-Card store plan
>


Initialization settings
>

6.4.1 Video quality

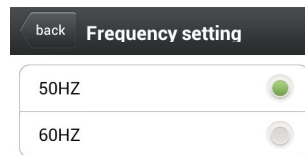
Here you can set some parameters of the video quality, as is shown in the following picture:

- 5 -



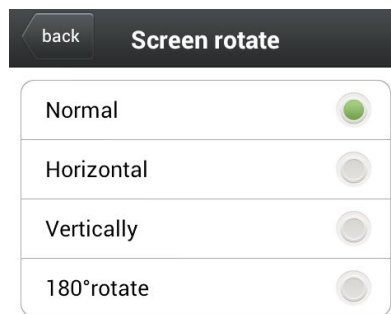
6.4.2 Frequency setting

If your camera needs PAL,you can select 50HZ;If needs NTSC,you can select 60HZ.



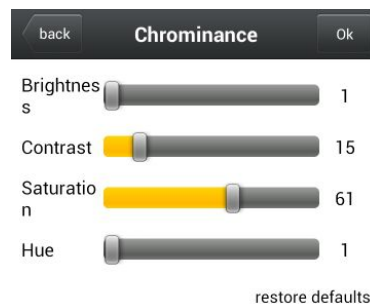
6.4.3 Screen rotate

as is shown in the following picture:



6.4.4 Chrominance

You can set Brightness,Contrast,Saturation,hue.These parameters shall be set according to the actual environment.As is shown in the following picture:



6.4.5 Time setting

As is shown in the following picture:

Time setting	
Current time	2013-07-24 16:56:42
Time zone	hÈ ¸@
Mode	

Here please select the time zone, then select the setting mode, you can select Manual setting, Cellphone time, or NTP. Manual setting is that set the time of IPC according to your need; Cellphone time is that set the time of IPC synchronize with the mobile time; NTP is that set the time of IPC synchronize with NTP server.

6.4.6 Alert settings

Here you can set the alert of Motion detection, Sound alarm, I/O alarm and other alert, each of them has 4 options: close, Low, Middle, High.

Alert settings	
Motion detection	Close
Sound alarm	Close
I/O alarm	Close
Other	Close

6.4.7 SD-Card store plan

If you have an IPC with an SD card, here you can add your store plan, as is shown in the following pictures:

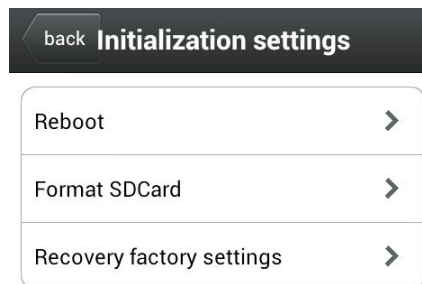
SD-Card store plan	
Ok	

Click “Add” to add SD-Card store plan:

Add SD-Card store plan	
Start Time	00:00
End Time	23:59
Sunday	<input type="radio"/>
Monday	<input type="radio"/>
Tuesday	<input type="radio"/>
Wednesday	<input type="radio"/>
Thursday	<input type="radio"/>
Friday	<input type="radio"/>
Saturday	<input type="radio"/>

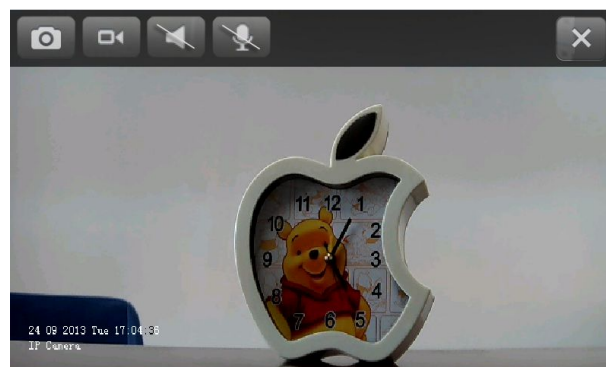
6.4.8 Initialization settings

Here you can operate some initialization settings,such as Reboot the system,Format SDCard,Recovery factory settings.As is shown in the following picture:



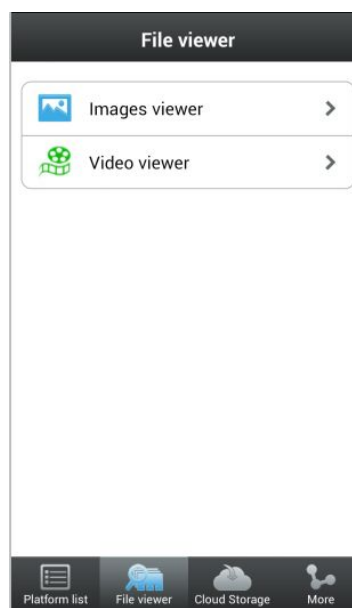
7 Live View

When playing the video,you can capture,record,open/close the audio or mic;If the IPC supports PTZ,you can slide up,down,left and right on the screen.As is shown in the following picture:



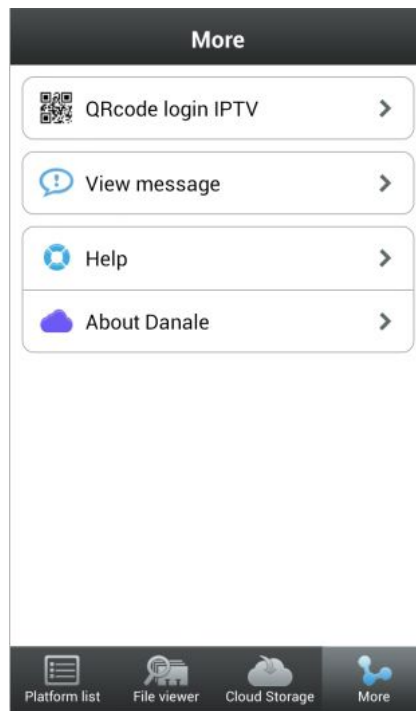
8 File viewer

Click "File viewer" to playback pictures and videos,as is shown in the following picture:



9 More

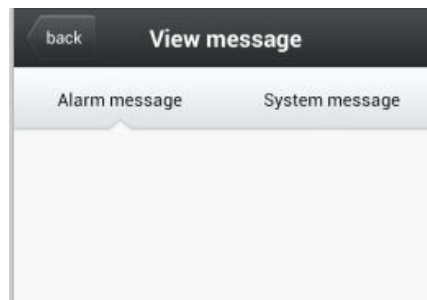
As is shown in the following figure:



9.1 View message

Here you can view the alarm message information and system information.

As is shown in the following figure:



9.2 About Danale

Here you can view the information of the monitor software, as is shown in the following picture:

back

About us



Danale

version 3.1.1

DanaleAPIs 3.1.1

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10 FAQ

①Why cannot I watch the surveillance video after entering the login information?

A、 Please check whether the settings page, server, port, user name, password and other information are filled in correctly.

B、 Please check your network to see whether your phone is connected to the external network .

C、 If your device is connected to the external network via router, please check whether the mobile port mapped in the routing . (For mapping settings, please refer to the router manual).

D、 Please check whether the IP address you have filled in is the LAN IP (If your IP starts with the following format, it is a local area network : 10.xx 、 172.xx、 192.xx. If you use such IP, you can only be in the same LAN with the device to be connected).

E、 Please check your port to ensure that it must be the mobile port.

②Sometimes why does longer delay occur, or is it disconnected easily?

A、 Network conditions are bad.

B、 Video frame rate and resolution are too high, because lower surveillance video can improve the smoothness and stability effectively (Note: There are a number of encoding settings for these parameters. when setting, you must make sure your phone supports it . For different equipments, the adjustment methods are also different. For more detailed methods, please refer to the corresponding device's operating instructions.).

③Why can't the PTZ work after entering the main interface?

A、 Please ensure that the channel supports PTZ.

B、 PTZ responses delay, please wait for a moment.

④When connected with some multi_channel devices, why can I only play max 3 channels at the same time?

Answer:Some models of the monitoring equipment have connection limits. When the total number of connections reaches the upper limit, you can not open more channels to watch. Please check the device's settings panel or manual to see whether the limits can be changed, or you can also contact with the device manufacturer's technical support.